



AFFILIATED TROY DERMATOLOGISTS

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Cancellation & No-Show Policy

At Affiliated Troy Dermatologists, we understand circumstances can change, and we request patients notify us at least 24 hours in advance if they need to cancel or reschedule an appointment. This allows us to manage our schedule effectively and offer the time slot to another patient in need.

1. Cancellation Notice:

Patients must notify us of cancellations or appointment changes at least 24 hours in advance.

2. Late Cancellations:

Cancellations or rescheduling requests made within 24 hours of the appointment time will incur a \$50 fee. This fee **MUST** be paid before rescheduling.

3. No-shows:

Failing to show up for your scheduled appointment without prior notification will result in a \$50 fee that must be paid before rescheduling.

4. Exceptions:

Please note we understand unavoidable emergencies and consider exceptions on a case-by-case basis at the discretion of the provider.

5. Refunds:

Cancellation/No show fees are non-refundable and not covered by insurance.

6. Contacting Us:

To cancel/reschedule or make any changes to an appointment, please reach out to us at 248-267-5020 and press 0.

**By booking an appointment, you acknowledge and agree to our cancellation policy. This policy allows us to manage our schedule and provide the best care to all of our patients.
We appreciate your understanding and cooperation.*

Thank you for choosing Affiliated Troy Dermatologists.

